

Dear iCreate Patrons,

Let me start by saying hello again! We hope all of you have weathered this difficult time in good spirits and health.

We have now started planning the re-opening of our iCreate art studio for the regular fall programs, which we hope will happen on Sep. 6th, 2021. We are still approaching this re-opening with caution as no one really knows what the pandemic situation will look like in the fall, but we are optimistic...

You are receiving this email because you or your child has missed our art classes due to our studio closure that started in November of 2020.

Assuming we are open as planned on Sep. 6th we would like to ask you for your reply about the best rescheduling options for the classes you or your child missed.

Please reply to the questions shown below in red as soon as possible, but no later than Aug. 13th, 2021. Until Aug. 13th we are giving a re-booking priority to our students who missed classes during the pandemic closure. After that date we will be opening the registrations to the general public and to past registrants on the first come-first-served basis.

Please make a note of these important points and changes:

1. **Starting Sept. 6th we will only accept students in our programs from households where all persons 12 years and older are fully vaccinated against COVID-19.** This is necessary to minimize the risk of COVID-19 spread among our students, their families, our staff, and our community at large.
2. Assuming the public health regulations and our own assessment of the pandemic situation allow us to carry out our programs in the fall **the deadline for completing the make-up classes is Dec. 27th, 2021.** Any missed classes due to recent closure that are not rescheduled and completed by that date will be forfeited.
3. The make-up classes cannot be re-scheduled.
4. Due to the need for physical distancing our fall groups will have a limited enrollment. We will be trying to reschedule your missed classes to the same day of the week as you attended them before the closure, but we ask for your flexibility if the group size limitations force us to try to accommodate your booking on a different day of the week.
5. Please accept our apologies for any limiting steps we need to undertake in our programs, and for any possible further disruptions of our programs due to the public health situation. Our studio, just like countless other small business, has been going through a very difficult time, but we value greatly the relationship with our patrons, and we continue doing our best to meet and exceed your expectations.

Please reply as soon as possible, but no later than Aug. 13th, 2021 to these questions:

1. Name(s) of the iCreate program registrant who missed classes due to the pandemic closure

2. Are you planning to come back to complete your make-up classes in September?

3. Day of the week you attended our program before the closure (if you do not remember please leave blank):

4. Please look at the tentative schedule at www.icreate.ca/programs.php. If your regular day group is full, what other days can you come for the make-up classes?

5. Do you have any other questions or concerns?

Thank you.

Peter G. (program coordinator)

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